

PRESS RELEASE

29TH JANUARY 2026

CHANGE OF BANK LICENCE

The Board and Management of Finance Trust Bank wish to inform its customers and the general public of our transition to a Tier II Credit Institution following Bank of Uganda's issuance of a new licence to operate under this platform effective 1st April 2026.

All our services will remain available across the Bank's nationwide branch network and service points. As we make this strategic transition, we are mindful of the great performance that the bank is experiencing and the opportunities in both new and existing business segments.

Finance Trust Bank is committed to championing growth as we continue to introduce innovative financial products, services and channels to champion economic and social empowerment for all.

We commit to a seamless transition process while ensuring total compliance with all regulations and best banking practices pertaining to Tier II Credit Institutions throughout the change process.

We wish to extend our utmost appreciation to our customers and other stakeholders that have stood with us during this period. We commit to continuous quality service delivery to meet and exceed our customers' expectations.

For further information, please contact the Head of Marketing and Corporate Affairs on 0752 641 813 or toll-free line: 0800 220 500 or WhatsApp 0751 932 900 / 0701 932 901

Management

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ISO/IEC 27001:2022 Certified. Regulated by Bank of Uganda. Customer deposits are protected by the Deposit Protection Fund of Uganda up to UGX 10 million.